

2023

Impact Report



With Sincere Gratitude

Dear supporters,

As we reflect on the challenges of the past year, 2023 stands out as one of the most difficult yet for SRD and the communities we serve in Syria. Within the first 40 days of the year, a devastating earthquake struck the region, leaving thousands injured and decimating critical infrastructure, compounding the already dire humanitarian situation. The earthquake also claimed hundreds of lives, including three of our dedicated staff members: **Felek Haj Ibrahim, Saeed Zahid Dalil and Basem Al-Safadi**. Our thoughts are with their families as we remember the enduring impact they had on our organization.

What made this disaster particularly impactful was the fact that first responders and humanitarian aid workers found themselves exponentially affected by the catastrophe they were striving to mitigate. Despite the immense challenges and personal losses, our team remained resolute in their commitment to serving those in need.

As of January 1, 2023, SRD has delivered over \$154 million in aid and executed 18 million humanitarian interventions since our inception in 2011. This year's annual report not only showcases the programs you have steadfastly supported but also highlights the hope and resilience that persist within the Syrian people.

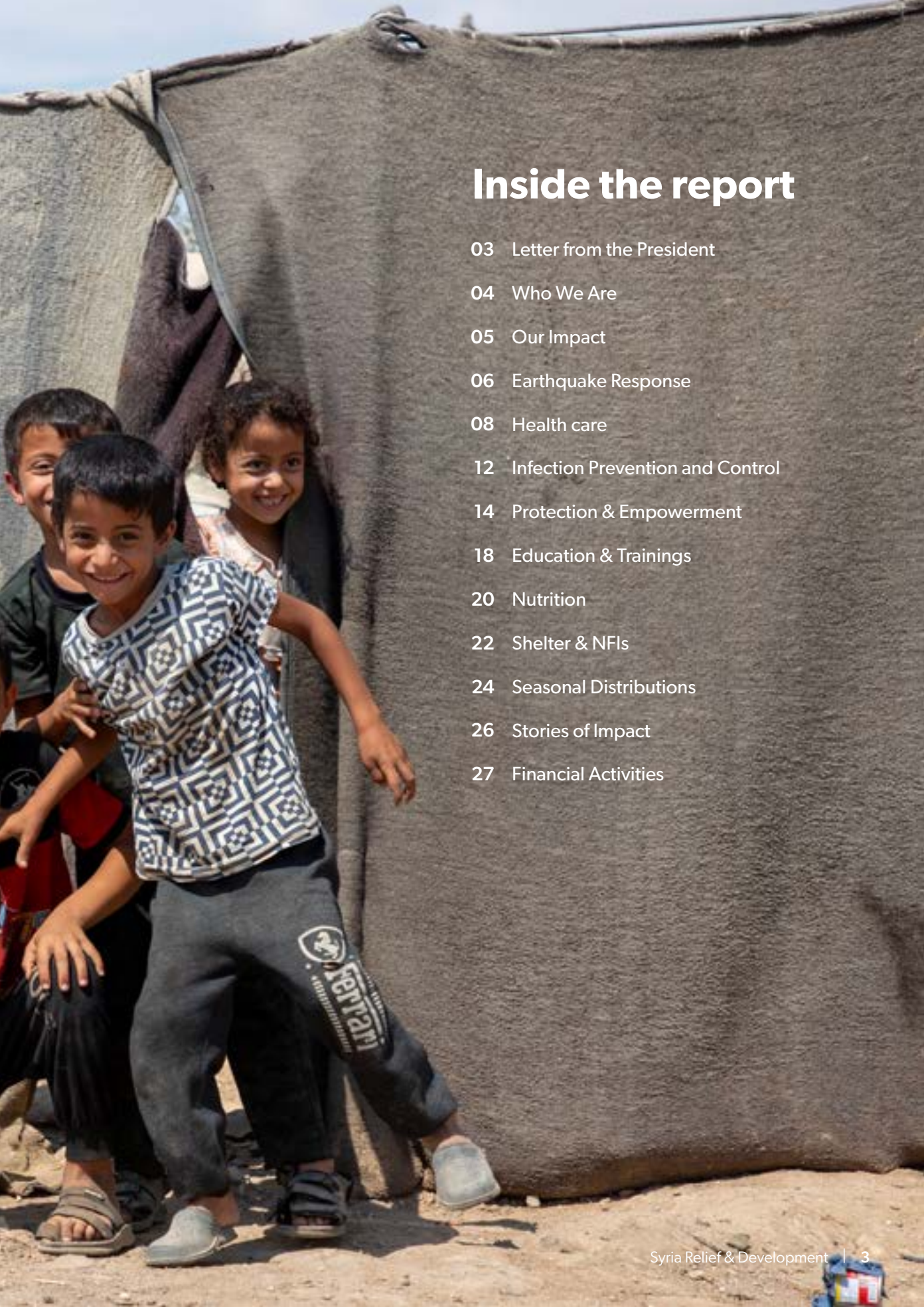
Your ongoing support remains the cornerstone upon which we continue to plant seeds of sustainable development for a brighter future for those in need. Thank you for your unwavering commitment to our mission and the people of Syria.

Warm regards,



Dr. Jihad Qaddour
President, Syria Relief & Development





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Who We Are

Syria Relief and Development (SRD) was founded in November 2011 in direct response to the Syria humanitarian crisis. SRD is a 501(c)(3) nonprofit organization headquartered in the United States with offices in Syria, Turkey, and Jordan, and has worked to provide aid for over a decade to Syrians affected by violence, poverty, hunger, and displacement. The volatile situation in Syria has created a dire need for food security, shelter, protection, and health care, among others. SRD works to address these needs through comprehensive and integrated programs within Syria and in neighboring regions.

Our Mission

To provide crisis humanitarian relief and plant the seeds of sustainable development for the people of Syria.

Our Vision

To maintain humanitarian relief and mobilize resources to develop a comprehensive agenda for sustainable development in Syria.



Our Impact



more than
18 million

humanitarian interventions since 2011

2023 IMPACT:

852,030

beneficiaries in 2023



108,947 men



364,360 women



378,723 children



605,357

Health care
beneficiaries



217,220

Protection &
Empowerment
beneficiaries



12,870

Nutrition
beneficiaries



6,439

Education
beneficiaries



2,281

Shelter & NFI



7,863

Seasonal Distribution
beneficiaries

Earthquake Response



The February 6, 2023 earthquake devastated Northwest Syria, exacerbating existing conflict-induced hardships and worsening dire humanitarian needs among marginalized populations enduring armed hostilities. The quake inflicted extensive material damage, destroying hundreds of homes, facilities, schools, and hospitals, while disrupting essential infrastructure services. A year later, its lingering effects persist, underscoring the enduring impact on the region.

The true extent of the suffering is known only to those who experienced it firsthand and remains palpable to this day. According to the Syria Response Coordinators team, recent statistics regarding the tragedy reveal the following: Over 334,000 households were affected, displacing more than 311,000 individuals, with women and children comprising 67% of this demographic. Tragically, 4,256 civilians lost their lives, and 11,774 others sustained injuries. Furthermore, the toll on humanitarian workers surpassed 255 individuals.

In response, organizations initiated comprehensive efforts to aid those affected. These efforts included search and rescue operations, debris removal, temporary shelter provision, urgent medical assistance, distribution of vital supplies, and support for mental and social well-being. Challenges persist over a year since the earthquake, as humanitarian needs rise amidst dwindling support. In the health sector, funding shortages threaten facility operations, exacerbating the strain on already stretched resources. Food insecurity affects 82% of the population, worsened by a 50% reduction in funding for assistance. Education faces setbacks, with over 1 million school-aged children out of school and widespread mental distress among children, teachers, and education workers. Urgent humanitarian intervention is needed in earthquake-affected communities, with thousands remaining displaced and in need of assistance.¹

¹CCCM



120,415

**Total Beneficiaries in
our Earthquake Reponse**



18,718 men



14,911 women



86,786 children



37,790

**Health Care
Beneficiaries**



12

Mobile Clinics

20,647

Services Provided



21

Ambulances

2,930

Services Provided



4

Hospitals

14,132

Services Provided



75,769

**Protection
Beneficiaries**



10

Mobile Teams

75,769

Services Provided

Psychological First Aid (PFA)	37,640
Psychosocial Support (PSS)	8,029
Information sharing about other services	18,840
Referral to other basic services	9,400
Dissemination of basic messages on GBV prevention	1,023
Recreational activities organized	837



2,281

**Shelter & NFI
Beneficiaries**



322

NFI Kits

1,701

Beneficiaries



250

Blankets

250

Beneficiaries



2

Tents

80

Beneficiaries



4,800

**Food Security
Beneficiaries**



688

Food Kits





Health care

Since its establishment in 2011, SRD has upheld a comprehensive and interdisciplinary approach to healthcare. Our strategy integrates community health programs into a resilient multilevel network, ensuring attention to all medical care tiers. Neglecting any level of care – primary, secondary, or tertiary – can profoundly impact societal cohesion.

The community's vitality relies on the well-being of its population. In 2023, over 15.3 million individuals urgently needed life-saving health assistance, a notable increase from the previous year.² SRD operates amid numerous challenges, including attacks on healthcare facilities and personnel, affecting accessibility, security, and quality of health services across Syria.

Despite these challenges, SRD remains committed to providing accessible, high-quality healthcare services. Recent events, such as an earthquake and a cholera outbreak, emphasize the necessity of our integrated approach in addressing immediate health crises. Moving forward, SRD will continue resilient efforts to deliver holistic healthcare solutions to vulnerable populations in Syria.

605,357

services provided to



65,985 men



259,727 women



279,645 children

² Syria Humanitarian Needs Overview (HNO)



Primary Health Care

SRD strongly emphasizes providing healthcare services for men, women, and children, utilizing both fixed and mobile primary healthcare units. Our goal is to prevent and effectively manage acute and chronic conditions. Through a wide range of interventions, including outpatient care, immunizations, management of communicable and non-communicable diseases, community health initiatives, mental health support, and infection prevention and control, SRD proactively addresses health needs and promotes overall well-being within the communities it serves.

Secondary Health Care & Specialized Services

To ensure that individuals receive the necessary care and support at every stage of their medical needs, SRD-supporting hospitals maintain their dedication to delivering secondary and emergency services to patients, which include life-saving surgeries and care for women facing labor complications. Furthermore, they offer Specialized Services, such as tuberculosis management and dialysis for patients with chronic kidney disease.

Emergency & Referrals

The referral system stands as one of SRD's core programs, facilitating prompt emergency transport via a fleet of ambulances and skilled paramedics to ensure swift access to appropriate medical facilities. This service has proven crucial, especially in conflict settings and during recent earthquake responses. Our referral network establishes connections with over 194 facilities in northwest Syria, capable of receiving emergency patients. Moreover, we extend transportation services for cold and emergency cases, catering to individuals lacking access to their own means of transportation.

Sexual & Reproductive Health

The SRD SRH program is dedicated to providing comprehensive sexual and reproductive health (SRH) services, which includes implementing the Minimum Initial Service Package (MISP) as an initial response to a crisis. Our focus is on preventing sexual violence, addressing survivor needs, reducing maternal and newborn morbidity and mortality, and delivering emergency obstetric and newborn care. Furthermore, our services prioritize the prevention of unintended pregnancies, ensuring that individuals have access to essential healthcare and support to make informed decisions regarding their sexual and reproductive health.



20

Mobile &
Static Clinics

516,898

services provided



1

Mental Health
Initiative

2,309

services provided



4

Maternity
Hospitals

15,464

Trauma
Consultations

18,567

Hospital
Admissions

1,984

Major
Surgeries

1,345

Minor
Surgeries

11,428

Vaginal
Deliveries

1,683

Cesarean
Deliveries



2

Dialysis Facilities

725

services provided



Tuberculosis (TB)
Center

2,342

services provided



Immunizations

166,476

administered



23

Ambulances

8,390

cases transported



Referral Desks

29,591

services provided



16

Cold Case Vehicles

3,984

cases transported

Infection Prevention and Control

SRD recognizes the critical importance of Infection Prevention and Control (IPC) in maintaining safe health service operations and minimizing the risks of infectious disease transmission. Since 2019, in collaboration with the World Health Organization (WHO), SRD has been proud to establish a unique IPC program in northwest Syria. This initiative involved conducting necessary needs assessments, developing Standard Operating Procedures (SOPs), providing comprehensive building capacity for medical staff, supporting supervision and monitoring activities, and ensuring the procurement of essential equipment and supplies. In addition to initiating the only Bacteriology lab in northwest Syria to prevent healthcare-associated infections (HAIs).

This program played a vital role during the response to COVID-19 and the cholera outbreak, underscoring its significance in safeguarding public health. Moving forward, SRD is committed to further enhancing and expanding this program to become a cornerstone in health response efforts throughout Syria, ensuring the continued protection of healthcare workers and patients alike









Protection & Empowerment

The conflict in Syria has profoundly impacted every individual, with over 15.1 million people requiring protection assistance in 2023.³ Civilians, including men, women, and children, remain vulnerable to hostilities, particularly along conflict lines, resulting in casualties and forced displacement. Protection efforts extend beyond physical safety to encompass the emotional and psychological well-being of those affected by the conflict.

Urgent physical protection requirements include shielding individuals from aerial bombardments, armed hostilities, sexual and gender-based violence (SGBV), environmental threats, and other factors exacerbating negative health outcomes. Equally critical are emotional and psychological protection efforts, necessitating a comprehensive approach to address the diverse needs of affected communities.

Gender-based violence (GBV) is on the rise in Syria, impacting women and girls' coping mechanisms and resilience. Children, especially, bear a heavy burden in the crisis, facing violence, abuse, and exploitation. SRD's protective measures focus on three key areas: general protection, gender-based violence, and child protection. These initiatives underscore our commitment to fostering a safer environment and safeguarding the well-being of those enduring the repercussions of the crisis.

217,220
services provided to



38,427 men



94,936 women



83,857 children

³ Syria Humanitarian Needs Overview (HNO), 2023

Adolescent Mothers Against All Odds (AMAL) Initiative was designed to meet immediate needs of pregnant adolescents and first-time mothers in crisis settings, while addressing community consciousness around gender, power and social norms. The program was developed by SRD, CARE, and UNFPA. Other adolescent-centered approaches include the Young Mothers Club and Young Fathers Club.

Individual Protection Assistance (IPA) programs entail a one-time cash or non-cash assistance to persons with specific protection needs to prevent their exposure to further risks.

Women and Girls Safe Spaces (WGSSs) allow women and girls to safely socialize and rebuild their social networks, receive social support, acquire skills, and access safe and non-stigmatizing GBV response services along with information on issues related to rights, health, and services.

Income-Generating Activities (IGA) activities work to empower and support women to establish new businesses by providing them with the necessary training, tools, and equipment.

Early Childhood Development (ECD) initiatives like Ahlan Simsim⁴ provide psychosocial support services to children and families and facilitate child protection measures.





FACILITIES



7

Community Centers +
Child-Friendly Spaces

9,981
beneficiaries



5

Women/Girls
Safe Spaces

8,892
beneficiaries



12

GBV & Protection
Mobile Sites

198,347
beneficiaries

INITIATIVES



AMAL
2

Adolescent Mothers
Against All Odds facilities

2,276

Young Mothers Club
participants

269

Health providers
attended Social
Analysis and Action
Approach sessions

1,578

Community members
attended Social
Analysis and Action
Approach sessions

ACTIVITIES

Awareness
Sessions

89,163 beneficiaries

PSS
Services

49,413 beneficiaries

Psychological
First Aid

24,036 beneficiaries

Referral
Services

16,214 beneficiaries

Child
Protection

7,728 participants

Case
Management

2,334 beneficiaries

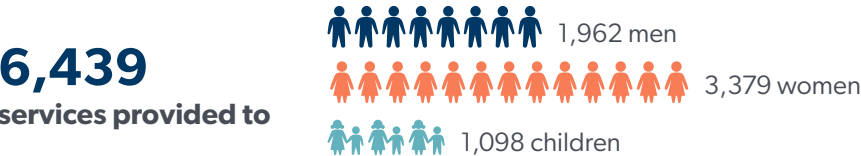
Women and Community
Support Network

58 beneficiaries

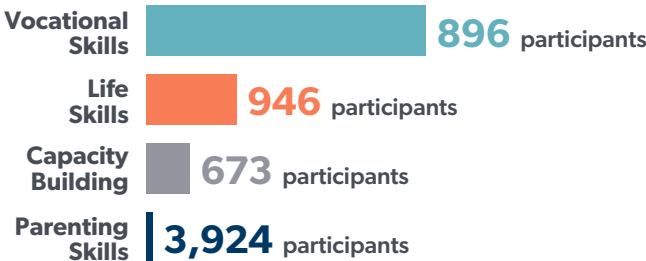
Education & Trainings

Education remains a severely neglected sector in Syria, with significant implications for the youth, future workforce, and those thrust into the role of primary breadwinners due to the conflict, especially women and children. An alarming 6.9 million children and education personnel require emergency education services. Moreover, over a million children are out of school, and 1.6 million are at risk of dropping out due to declining international assistance and reduced local resources.⁵

To address the education gap in Syria, SRD offers vocational training to beneficiaries and provides essential education to humanitarian aid workers in the health, protection, and early recovery sectors. Our approach involves providing informal and formal education initiatives to equip individuals with the necessary tools and resources to overcome short- and long-term challenges. By prioritizing education, SRD aims to empower individuals, foster resilience, and contribute to rebuilding efforts in Syria.



TRAININGS



⁵ Syria Humanitarian Needs Overview (HNO)







Nutrition

Syria faces a complex challenge of malnutrition, characterized by rising levels of chronic malnutrition, increasing acute malnutrition, and emergency levels of anemia among children and women of reproductive age. Approximately 5.9 million people, including 3.75 million children and 2.1 million women, required nutrition interventions in 2023. One in four Syrian children under the age of five experienced stunting, putting them at risk of irreversible harm to their physical and cognitive development, recurring infections, developmental delays, disabilities, and mortality. Additionally, approximately 25 percent of children under five suffer from anemia.

Pregnant and lactating women also bear a significant burden, with 544,752 experiencing moderate acute malnutrition (MAM), including 460,124 suffering from anemia. Essential interventions such as ready-to-eat therapeutic foods and infant and young child feeding (IYCF) programs targeting pregnant and lactating women and their children are crucial for addressing the hunger crisis and mitigating its devastating impacts on vulnerable populations.

12,870

services provided to



3,298 women



9,572 children



20

Nutrition Centers
(2 Static, 18 Mobile)

10,393

Malnutrition
Screenings

1,355

Awareness Sessions

797

IYCF
Consultations

Micronutrients provided to:

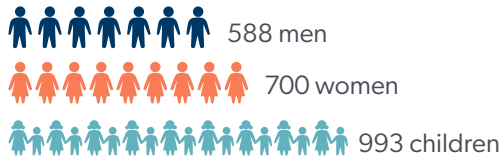
325

Pregnant &
Lactating Women
and Caregivers

Shelter & NFIs

In 2023, an estimated 5.7 million individuals required shelter support, with the earthquake further exacerbating the urgent need for Non-Food Items (NFI) assistance. In response to this critical situation, our organization has launched the distribution of essential NFI and tents to facilitate access to vital amenities for affected families. These NFI packages include hygiene kits containing items such as soap and shampoo, along with winter essentials like blankets, heaters, mattresses, and firewood. Through these concerted efforts, our aim is to uphold dignity and alleviate the hardships faced by affected communities by improving their living conditions during challenging times.

2,281
NFI services
delivered to



 **574**

Households received
winterization
assistance





Seasonal Distributions

In 2023, the food security crisis in Syria deepened, with approximately 15 million people, constituting 68% of the population, requiring food and agriculture assistance. Among them, at least 12.1 million were food insecure, including 2 million individuals in camps facing severe food insecurity. Another 2.9 million were at risk of food insecurity, underlining the critical need for immediate intervention. SRD reaffirms its commitment to addressing this fundamental human right to access nutritious food.

Continuing its dedication to supporting displaced populations and host communities affected by the crisis, SRD conducts annual seasonal initiatives. These efforts include distributing essential food and non-food items and assisting during challenging times like earthquakes. Notably, the Ramadan campaign in 2023 provided families with kits containing critical food items and warm meals, along with hosting festive celebrations for children during Eid and distributing Udhiyah meat.

7,863

services provided to



1,985 men



2,320 women



3,558 children



747

Families received Udhiyah/Qurbani Meat Distributions



688

Families reached through the 2023 Ramadan Earthquake Relief campaign



Stories of Impact



An 11-year-old boy, **A.Kh.**, lives in northern Aleppo and faces physical disabilities, skin disorders, and malnutrition. A.Kh. finds himself confined at home, unable to attend school due to his condition. His mother, struggling with his worsening health and financial strain, seeks help from the parenting skills team at SRD. A referral to the case management team led to a comprehensive assessment and intervention plan, providing medical, psychological, and educational support. Armed with these resources, A.Kh.'s family now is able to provide him with the care he needs. A.Kh. now attends school as a healthy and happy boy.



In a camp in the Salameh area, **Mustafa** (4) and **Fatima** (5) have been forced to endure harsh living conditions in tents and lacking basic amenities, exacerbated by their father's frequent absence and low income. Raised within a large family unable to secure the means to support Salameh and Mustafa, SRD provided support by registering them as high-risk cases and providing essential assistance, including relocation to a safe center, medical care, and emotional support. Efforts are ongoing to reunite them with their mother.



Ms. Bushra, living in difficult circumstances in Harim, Idlib, sought medical help at Al-Salam Hospital due to severe bleeding during her pregnancy. The hospital staff diagnosed her with a non-viable pregnancy and performed necessary medical procedures, including a Manual Vacuum Aspiration. After receiving medical and psychological support, Ms. Bushra expressed her gratitude, "I had lost hope of surviving, and I thank them for their kind treatment and quick response."

Fiscal Year 2023

Financial Activities

Support & Revenue

Grants	9,366,790
Gift-in-Kind Contributions	10,926,708
Individual Contributions	1,098,205

Total Support & Revenue \$ 21,391,703



Expenses

Programs 20,169,409

Supporting Services

Administrative	864,861
Fundraising	36,078
Other Expenses	80,262

Total Supporting Services 981,202

Total Expenses \$21,150,610

Net Income \$241,093

Fiscal Responsibility



95.36%
Programs

4.09%
Administrative

0.17%
Fundraising

0.38%
Other
Expenses



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